



## Financial Policy

Thank you for choosing KU-Wichita Internal Medicine to partner with you in maintaining and improving your health. We know that healthcare billing can get complicated and confusing between what are your benefits and your responsibility. We not only care about your physical health but your mental, financial, and emotional well-being. Because of this we would like to be clear on our clinic expectations regarding copay, charges, balances, and collections.

We believe you have the right to know what your services will cost you. At any time we can provide you with the charges for a variety of services. Partnering with your insurance carrier you can know what your out of pocket expense will be. For us to be able to offer our services to impact patients' lives we must adhere to the following policies:

**Copay:** Due at the time of visit. If you are unable to provide your copay please call to reschedule your appointment to a date that is convenient for you.

**Self-Pay:** If you do not have any insurance coverage you are eligible for a 35% discount on services. Payment is due at the time services are rendered. **LAB** visits are **NOT** included and will be billed separately by lab facility.

**Outstanding balances:** If you are unable to pay your balance in full, our billing office has a hassle free solution for payment plans. To continue to be treated by our office we require a payment arrangement in place and monthly payments on your account.

**Collections:** If accounts become delinquent we relinquish that debt to a collection agency. In these instances we unfortunately will not continue to offer services until the balance is paid in full.

We are looking forward to working with you. If you have any additional questions please contact our office or the billing office at 316-293-3429